



# In New Mexico and ready to help meet your health care needs



With UnitedHealthcare, you can expect quality group health plans and services, plus innovative tools—all delivered by a team of local experts.



## Care by the numbers

**210,898**

total members<sup>1</sup>

**113,989** Employer & Individual<sup>1</sup>

**96,909** Medicare & Retirement<sup>1</sup>

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**31**

hospitals<sup>2</sup>

**7,205** nationwide<sup>3</sup>

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**8,865**

physicians and health care professionals<sup>2</sup>

**1,735,463** nationwide<sup>3</sup>

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**1,207**

full-time New Mexico employees<sup>4</sup>

# What UnitedHealthcare brings to New Mexico



## Quality health plans

Each of our plans has built-in programs that integrate quality care with technology, tools and resources and may include:

- PCP-guided decisions about care
- Standard copay designs that offer greater flexibility and access to care
- Specialty plans that may help you save on your medical premium



## Innovative tools and solutions

- **Employer eServices®** helps you manage enrollment, eligibility and billing in real time
- **myuhc.com®** gives your employees easy access to their plan — they can find and price network care, view claims and more
- **The UnitedHealthcare® app**, the mobile version of **myuhc.com**, is designed to help employees find network providers, cost estimates and more from their smart device
- **24/7 Virtual Visits** connects employees to a provider by phone or video\* through **myuhc.com** or the UnitedHealthcare app
- **Vital Medication Program** may provide no out-of-pocket costs for certain medications such as insulin (rapid, short- and long-acting), epinephrine (allergic reactions), glucagon (hypoglycemia/low blood sugar), naloxone (opioid overdose) and albuterol (asthma).



## Wellness programs and more

- **UnitedHealthcare Rewards (UHC Rewards)** is a program where employees and their spouses can earn rewards for reaching program goals and completing one-time activities. Participants can personalize their experience by selecting activities that are right for them — and choosing ways to spend earnings. Participants may immediately start earning rewards by activating UHC Rewards from the UnitedHealthcare app and their **myuhc.com** account.
- **Real Appeal®** takes an evidence-based approach to support weight loss to help people make small changes necessary for larger long-term health results. Real Appeal uses a highly interactive internet show, videos and live online coaching to drive small behavior changes.
  - Group coaching with other participants
  - Coaches guide employees through the program, customizing goals to help fit their needs



## Nation's largest proprietary network\*\*

With UnitedHealthcare, your employees have greater access to doctors and hospitals in New Mexico — and throughout the country.

# #1

UnitedHealth Group was named the top-ranking company in the insurance and managed care sector on Fortune's 2023 "World's Most Admired Companies" list<sup>5</sup> for the 13th year in a row.

# See what UnitedHealthcare can do for you and your employees

1-800-985-2356 | [uhc.com](https://uhc.com)

The UnitedHealthcare logo consists of the words "United" and "Healthcare" stacked vertically in a dark blue, serif font. The background of the page features a large, stylized graphic of three overlapping, wavy blue lines that flow from the left side towards the right, partially framing the logo.

<sup>1</sup> Regional numbers as of July 2023.

<sup>2</sup> UnitedHealthcare internal analysis, November 2023.

<sup>3</sup> UnitedHealthcare internal analysis, September 30, 2023.

<sup>4</sup> UnitedHealthcare internal analysis, August 2023.

<sup>5</sup> February 1, 2023. FORTUNE is a registered trademark of Time, Inc. FORTUNE and Time, Inc. are not affiliated with, and do not endorse products or services of UnitedHealth Group.

\* Data rates may apply.

\*\* UnitedHealthcare internal analysis, July 25, 2023.

Medications are categorized by common therapeutic conditions in this reference guide for ease of reference only. These categories do not determine coverage for the medication for your condition. Your benefit plan determines how these medications may be covered for you. Where differences are noted between this reference guide and your benefit plan documents, the benefit plan documents will govern. This document applies to commercial group members of UnitedHealthcare plans.

UnitedHealthcare Rewards is a voluntary program. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical advice. You should consult an appropriate health care professional before beginning any exercise program and/or to determine what may be right for you. If you are unable to meet a standard related to health factor to receive a reward under this program, you might qualify for an opportunity to receive the reward by different means. You may call us toll-free at 1-866-230-2505 or at the number on your health plan ID card, and we will work with you (and, if necessary, your doctor) to find another way for you to earn the same reward.

The UnitedHealthcare® app is available for download for iPhone® or Android®. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

All UnitedHealthcare members can access a cost estimate online or on the mobile app. None of the cost estimates are intended to be a guarantee of your costs or benefits. Your actual costs may vary. When accessing a cost estimate, please refer to the website or mobile application terms of use under Find Care & Costs section.

Real Appeal is a voluntary weight management program that is offered to eligible members at no additional cost as part of their benefit plan. The information provided under this program is for general informational purposes only and is not intended to be nor should be construed as medical and/or nutritional advice. Participants should consult an appropriate health care professional to determine what may be right for them. Results, if any, may vary.

Insurance coverage provided by or through UnitedHealthcare Insurance Company. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by UnitedHealthcare of New Mexico, Inc.